



MOTORING RE-IMAGINED.

OnStar. Your personal onboard assistant.



VAUXHALL





Your personal onboard assistant. This is OnStar.

Many car brands talk about innovation as soon as they improve their cup holders but this **one-of-a-kind system** is revolutionary: 24/7, 365 days a year, Vauxhall OnStar puts you in touch with an individual, not a machine.

With OnStar you have access to a host of innovations, from **Vehicle Diagnostics** and **Smartphone Function** to a fully integrated **4G Wi-Fi Hotspot**. In the event of an accident, Vauxhall OnStar even **automatically calls for help**¹.

What's more, this unique service **doesn't stop at national borders**.

You can access it virtually anywhere in Europe².



¹The OnStar Services rely on wireless communication networks and satellite positioning systems. ²Some features may not be available in certain foreign countries, for certain car lines or trim levels. Please check www.vauxhall.co.uk/onstar for a current overview of potential restrictions.



**WHAT
ONSTAR
CAN DO
FOR YOU.**



What OnStar can do for you.



Automatic Crash Response

We hope, this won't ever happen to you, but in the event of a crash, built-in vehicle sensors automatically alert an OnStar advisor. The expert will be immediately connected to your car to assess the situation and, if needed, notify the emergency services, providing them with your exact GPS location.



Wi-Fi Hotspot

Cyberspace now comes on wheels. Thanks to the extra powerful OnStar roof antenna you have a stable and quick Internet connection. Your Vauxhall creates a mobile 4G Wi-Fi Hotspot for up to seven devices.



Smartphone App³

Referring to Murphy's Law your car keys will be in the locked car at least once in a lifetime. No problem, just start the OnStar app and remotely lock/unlock your door with your smartphone. Or use the remote control to sound the horn and flash the lights. The app also checks the oil life by the push of a button.



Stolen Vehicle Assistance

"Where is my...? NO WAY!?!?" A stolen car is a nightmare – but from now on you can call our OnStar advisors to track and recover it together with the police.



Vehicle Diagnostics

Hey Vauxhall, how are you doing today? You can ask OnStar to remotely check some of the key systems of your car like engine, transmission, emissions or airbags. If you prefer a newsletter, OnStar can also send you a monthly e-mail with those key data.



Destination Download

Hungry? Thirsty? Need to find your way? Just press the Blue Service Button and our advisors will provide you with the information and locations you need. No need to waste time searching; OnStar automatically downloads the location to your Vauxhall's navigation system¹.



Privacy

Up to you: With the **Privacy Button** you are in control of what OnStar can and cannot do. Mask your location whenever you want and reveal it again, if you change your mind. Only in emergencies² can OnStar override this.

¹ A factory fitted Vauxhall 'Navi' satellite navigation system is required for this service. Not available on VIVA, ADAM or Corsa models.

² In events such as a crash or if your vehicle is stolen.

³ The full range of Smartphone App features will be ready by the end of 2015 for iOS and Android devices only.

A woman with blonde hair is shown in profile, driving a car. She is looking out the window. The car's interior, including the black leather headrest and seat, is visible. A large white text box is overlaid on the upper part of the image.

ALWAYS THERE FOR YOU.



The OnStar Buttons in your car

To contact OnStar, press one of three buttons:

- The **Blue Service Button** puts you through to an OnStar advisor – and whichever service you need
- In an emergency, press the red **SOS Button** for immediate help. It gives you a priority line to an OnStar advisor who will take the action required to get support to your side
- If you'd prefer not to let us know where you are, press and hold the black **Privacy Button** for approximately five seconds. This prevents OnStar locating your vehicle, except in an emergency, for example, if you're involved in an accident or someone steals your car

The Smartphone App¹

With the state-of-the-art Smartphone App, you can:

- Contact OnStar from anywhere
- Remotely lock or unlock¹ your car
- Locate your car online
- Sound the horn and flash the lights when you're close to finding your car
- Quickly download destinations to your Vauxhall's navigation system²

A direct call

Whether it's help or information you need, simply call OnStar.

- A trained advisor will take your call round the clock
- If you've lost your car keys or aren't sure if you locked the doors, the OnStar Service Centre is there to help out
- You can call OnStar nearly anywhere in Europe. Of course, we'll answer in your chosen language

¹Some features may not be available for certain car lines or trim levels. The full range of Smartphone App features will be ready by the end of 2015 for iOS and Android devices only. Please check www.vauxhall.co.uk/onstar for an overview of restrictions.

²A factory fitted Vauxhall 'Navi' satellite navigation system is required for this service. Not available on VIVA, ADAM or Corsa models.

A red triangular warning sign is positioned on a gravel surface. The sign is a bright red color with a white border. In the center of the sign, the words "COUNT ON US." are written in a bold, white, sans-serif font. The text is enclosed within a white rectangular box that is centered horizontally and vertically over the sign. The background is a blurred gravel surface, suggesting an outdoor setting like a road or parking lot.

COUNT ON US.



In an emergency, we're there by your side.¹

When you're faced with an emergency, there's no time to lose. That's when OnStar¹ really proves its worth. If you're involved in a crash and can't call for help, it reacts automatically so that you aren't left to cope on your own.

- **Automatic Crash Response** activates the moment your airbag inflates
- The system simultaneously opens a **direct line** to a specially trained OnStar advisor who will talk to you in your chosen language via the hands-free speakerphone, even if the incident happens abroad
- At the same time, OnStar **relays your essential vehicle data** to the Service Centre, including your exact location, direction of travel, and which crash sensors have been activated
- Depending on your situation the OnStar advisor will notify **the emergency services immediately** to set off to the site of the accident if need be

In the event of a **medical emergency** affecting you or your passengers, you can opt to contact OnStar yourself.

- Simply press the **SOS Button** for a direct line to a service advisor
- Depending on what help you need, the advisor sends details of your exact location to the relevant **emergency services**, who will immediately come to your aid

In the event of a **breakdown**, OnStar is there, too.

- If you break down in a remote area or can only get a faint signal on your phone, press the **Blue Service Button** to talk to an OnStar advisor
- The advisor will record your problem and dispatch a professional **breakdown recovery team** to your location

¹ The OnStar Services rely on wireless communication networks and satellite positioning systems.



Your car comes with a Wi-Fi Hotspot.

Broadband hotspots are part of our lives – so it's about time we had hotspots in cars. You'll be amazed what a difference powerful 4G Wi-Fi makes, especially when the whole family's on board. Your kids will love it, but you'll love it more.

- Enjoy all the benefits of **fast and stable Internet access** on board
- Smartphones, laptops, tablets and more – the 4G Wi-Fi Hotspot supports up to **seven devices**
- The **extra-powerful OnStar aerial¹** provides a fast and stable connection to high-speed Internet services

¹The OnStar Services rely on wireless communication networks and satellite positioning systems.
Please check www.vauxhall.co.uk/onstar for a current list of countries covered.





**DRIVE
ONLINE.**



**OPENS NEW
POSSIBILITIES –
AND YOUR
DOORS.**



Smartphone Function.

How far can I go before it's time to fill up? What about tyre pressure? And where on earth did I park the car? The **OnStar Smartphone Function**¹ gives you the answers before you step out of your front door. It includes an app that puts the convenience back into driving – and makes it more fun, too.

- The app clearly lays out **key diagnostics information** like tyre pressure and your fuel level or oil life – at the touch of a button, anytime, anywhere
- You can **lock and unlock the doors**¹ remotely and check your car's OK
- Or **locate** your vehicle online if you can't remember where you last parked
- Once you're close to your car, **flash the lights and sound the horn** to make it easier to find
- Choose a **destination address** on your smartphone and send it to your Vauxhall's navigation system²

If you forget your smartphone or lock yourself out of your car, just call **OnStar**. Once the advisor has checked your **security PIN**, they'll locate your car and unlock it remotely.

¹ Some features may not be available for certain car lines or trim levels. The full range of Smartphone App features will be ready by the end of 2015 for iOS and Android devices only. Please check www.vauxhall.co.uk/onstar for an overview of restrictions.

² A factory fitted Vauxhall 'Navi' satellite navigation system is required for this service. Not available on VIVA, ADAM or Corsa models.



**HARD TIMES FOR
CAR THIEVES.**



Stolen Vehicle Assistance. We'll help get it back.

If your car's not where you parked it, the chances are it's been stolen. With OnStar¹, you can find out for sure. If it really has fallen into the wrong hands, we're ideally equipped to help you get it back – because OnStar works closely with the local police.

- Once you **report the theft to the police**, your OnStar advisor can use the **report number** the police give you to launch the search for your car
- OnStar provides the police with your Vauxhall's position so that it can be found
- The advisor will also remotely block the ignition to prevent the car from being restarted so it can be recovered by the police

¹Some features may not be available for certain car lines or trim levels. Please check www.vauxhall.co.uk/onstar for an overview of restrictions.

**CHECK-UP
ON DEMAND.**



Vehicle Diagnostics.

No more peering under the bonnet to check on your engine – if you're not sure how your car's doing, just ask OnStar¹. Systematic Vehicle Diagnostics keep you up-to-date with the health of your car's key data, so you can react in time and avoid unexpected repairs.

- At your request, OnStar will send you a **monthly e-mail** that helps keep an eye on your car. The e-mail lists vital data such as the oil life, tyre pressure and the health of some of the key systems
- If you see a warning light in the fascia, simply press the Blue Service Button. Your advisor will remotely check some of the key systems of your car like engine, transmission, emissions or airbags – and tell you if you need a technician
- If you do, he will send the address of the nearest Vauxhall retailer to your Vauxhall's navigation system²

¹Some features may not be available for certain car lines or trim levels. Please check www.vauxhall.co.uk/onstar for an overview of restrictions.

²A factory fitted Vauxhall Navi satellite navigation system is required for this service. Not available on VIVA, ADAM or Corsa models.

A man with a beard and short dark hair, wearing a blue denim shirt over a black t-shirt, is sitting at a table. He is looking out a window to his left with a slight smile. His hands are clasped on the table in front of him, near a white coffee cup. The background is a blurred cityscape seen through the window.

WAY TO GO.



Destination Download.

Hungry? Thirsty? Need to find your way? Just press the Blue Service Button! Our advisors will provide you with the address. They can automatically download the location to your Vauxhall's navigation system, too!

- Use the **Blue Service Button** to contact your OnStar advisor. They will locate your destination and **send the address to your Vauxhall's navigation system**
- Destination Download saves you time and calms your nerves. For example, it makes it easy to **switch destination en route**

* A factory fitted Vauxhall 'Navi' satellite navigation system is required for this service. Not available on VIVA, ADAM or Corsa models.



Your privacy.

One person alone decides what OnStar can and cannot do: YOU.

- Once you've registered and activated OnStar, you can access every OnStar Service. To ensure security, several services will ask for your PIN. For example, Remote Door Lock/Unlock or Stolen Vehicle Assistance
- Press and hold the Privacy Button for approximately five seconds or until you hear an audible beep to mask your car's location at any time. If you change your mind, press the Privacy Button again for approximately five seconds to reveal your location. Only in emergencies¹ can OnStar override this
- OnStar will never sell your information on. Your information will only be disclosed to OnStar and GM Holdings LLC (USA), its affiliate companies (e.g. Adam Opel AG and General Motors UK Limited), your selected/preferred retailers, companies involved in providing or carrying out the OnStar Services and, at your request, to other service companies

¹In events such as a crash or if your vehicle is stolen.



YOUR CALL.

OnStar is available as an option for virtually every new Vauxhall passenger car and even comes standard with selected trim levels.

In the first 12 months, you can test all the services, free of charge, after your registration!

If you have decided to buy a car with OnStar, the rest is easy.

Your retailer will ask you for a few details including a valid e-mail address to complete your OnStar pre-registration.

After that, you'll receive an e-mail invitation to activate your new account. Just click on the link in the e-mail and follow the activation instructions:

1. Choose a password and set security questions
2. Check and complete your car and personal details
3. Accept the OnStar and 4G Wi-Fi terms and conditions
4. Set up your OnStar preferences

If you follow these easy steps, OnStar will be fully set up and ready for you, when you pick up your car!

You don't have an e-mail account? Don't worry! Your retailer can provide you with a paper form to fill in and sign. OnStar will be then set up and ready for you, when you pick up your car!

PS: Without an e-mail account, you won't be able to enjoy our Smartphone App features or the Vehicle Diagnostics monthly e-mail.

My Vauxhall included.

When you register for OnStar, you automatically qualify for membership of My Vauxhall.

My Vauxhall is your one-stop shop to manage everything to do with your Vauxhall – from your OnStar account to organising your vehicle's next service to rewards and exclusive offers. Everything is targeted to you and the Vauxhall you drive.

- Manage your Vauxhall – take care of your Vauxhall online, book a service
- Access your OnStar Services – get diagnostics reports, manage your subscription and more
- Exclusive offers – stay up to date on special offers, latest news and current events
- Retailer locator – find your nearest Vauxhall retailer

How do I get the Smartphone App?

All of the OnStar features will be available in our My Vauxhall app¹.

So to get all the OnStar mobile services, just download and install the My Vauxhall app from the Google Play Store for Android mobile devices or the App Store for Apple iOS devices.

¹The full range of Smartphone App features will be ready by the end of 2015 for iOS and Android.

A close-up, profile view of a man with short, dark hair and a light beard, driving a car. He is looking out the window to the left. The car's interior, including the steering wheel and dashboard, is visible. The lighting is bright, suggesting daytime.

HOW CAN I GET ONSTAR?

“Our philosophy is to engineer cars, which fit to people’s lives not the other way round. With OnStar we’re offering a state of the art connectivity system, helping drivers to feel calm and reassured. But what makes you really stop and think is that it has an actual person at its heart. A person that can respond with warmth, with feeling, tailored to the needs of the individual driver.”

**Rory Harvey,
Managing Director,
Vauxhall Motors Limited**



VAUXHALL

OnStar Europe Ltd t/a Vauxhall OnStar will never sell your information on. Your information will only be disclosed to OnStar and GM Holdings LLC (USA), its affiliate companies (e.g. Adam Opel AG and General Motors UK Limited), your selected/preferred retailers, companies involved in providing or carrying out the OnStar Services and, at your request, to other service companies.

Privacy Policy – General Motors UK Ltd, General Motors Holdings LLC (Michigan, USA) and OnStar Europe Ltd may process your data for marketing, market research, tracking sales data and to contact you. On request, you can stop the processing of your personal data for marketing at any time. Your personal details may be shared within the General Motors Group and suppliers, retailers and agents for the above purposes – we will not share your personal details with third parties for their independent use. The data may be transferred outside the European Economic Area (‘EEA’). All steps reasonably necessary will be taken to ensure that your data is treated securely and in accordance with applicable laws. Please read our privacy policy – www.vauxhall.co.uk/privacy for more detail.

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